



Information for our Guests attending EscapeworX at FunworX

Coronavirus (COVID-19) Updated November 6, 2020

We are very excited about opening the escape rooms at EscapeworX in FunworX. We are operating with a maximum capacity of 50 persons at any given time inside FunworX, which is in compliance with the Provincial Government and Public Health authorities. We have been working diligently on new operating procedures to ensure proper physical distancing and sanitation to help protect the health of our Staff Members and our Guests the protocols below are aimed to outline our operational changes for a safe re-opening on Saturday November 21st 2020. Please carefully consider your personal health factors when making a decision to visit us.

What to Expect Onsite

In addition to regular health and safety procedures, the following additional measures have been implemented:

Rules to enter EscapeworX:

- Please do **not** enter if you are feeling any of the following symptoms — fever, cough and/or shortness of breath.
- Please do **not** enter if you have travelled in the last 14 days
- Please do not enter if you have had close contact with someone who has travelled in the last 14 days
- Please do not enter if you have had close contact with someone who has tested positive or presumed positive for Covid-19.

Several signs have been placed throughout the facility explaining policies and friendly reminders to maintain physical distancing. Guests and Staff Members must practice proper social distancing by standing at least 6 feet away from other groups that are not with them.

- At all entrances – Health screening signage is posted, asking guests to refrain from entering if answering yes to any of the following:
 - Do You have a fever, cough or difficulty breathing?
 - Have you travelled in the last 14 days?

- Have you had close contact with someone who has travelled in the last 14 days?
- Have you had close contact with someone who has tested positive or presumed positive for Covid-19?
- Numbers of persons per room has been reduced to a maximum of 6
- A plexi glass barrier has been installed between staff members and guests at EscapeworX desk.
- Only one group will be permitted in the EscapeworX upper lobby, others will wait in FunworX lobby until permitted in the upper lobby
- Enter Only and Exit Only signs have been placed appropriately to ensure that guests do not enter and exit through the same doors where possible.
- Directional Arrows have been placed throughout the facility to maintain traffic flow and reduce the amount of cross over, always follow these to keep up physical distancing practices while on the property
- Hand sanitizer stations have been placed in EscapeworX lobby and each of the rooms for both guest and staff use.
- Staff members will be wearing a mask at all times
- Guests are required to comply with [The Region of Waterloo's Face Covering By-law](#) in enclosed public spaces. A face covering is required when in the building with the exception when eating or drinking.
- All escape room bookings must be completed in advance online so that we can adjust our capacity as necessary
- Disposable gloves are available to guests should they wish to wear them.

Service Protocols Will Look Different:

- A staff member will be counting guests in and out of the building to maintain the required capacity of 50 guests.
- To maintain the capacity of 50 persons in the building, guests will not be permitted to loiter after play is completed, unless they are continuing to enjoy the arcade.
- Contact tracing for all guests entering an escape room must be filled out with their waivers
- All rooms are thoroughly sanitized after each group has completed their game.
- All Staff have been trained in proper COVID- 19 protocols

The safety and security of our staff and guests is a priority at Bingemans. As such Bingemans has increased safety, cleaning/sanitizing and taken other measures to aid in preventing the spread of Covid-19 and other communicable viruses and diseases. Despite our increased efforts, due to the infectious nature of these viruses and diseases and the many patrons and guests visiting our facilities and venues or using our services , Bingemans cannot and does not guarantee that our facilities are virus free or that patrons and guests will not be exposed to viruses and other communicable diseases from staff or any other patrons or guests. Accordingly, Bingemans assumes no liability in respect of the spread of any virus or infectious disease and all patrons and guests attending at any Bingeman facility or venue do so at their own risk.