



Frequently Asked Questions

I have been gifted a ticket how do I redeem it?
 You are not able to book online in advance with these tickets, they are good any day, please visit us any day that we are open and simply present the ticket or voucher.

- 1. What is Gift of Lights?**
It is the largest drive thru Holiday Light Display in Southwestern Ontario!
- 2. Where is Gift of Lights located?**
Gift of Lights is located at Bingemans at 425 Bingemans Centre Dr. Kitchener, Ontario. Enter through the Camping entrance.
- 3. Who would enjoy Gift of Lights?**
Everyone! Gift of Lights is an experience for all ages, families, couples, groups, and corporate events!
- 4. When is Gift of Lights open?**



- 5. Is Gift of Lights open on holidays (such as Christmas Day, Boxing Day and New Years Day)?**
Yes, Gift of Lights is open on all holidays, please see above for hours.

6. What is the cost?

Please see below for our admission costs. [Visit our website to see deals and additional packages.](#)

Admission	Online	At the Gate
Single Vehicle - Early bird until Oct 13	\$15.00	N/A
Single Vehicle	\$20.00	\$25.00
Van, Limo or Mini Bus (9-19 passengers)	\$35.00	\$50.00
Limo Bus or Bus (20+ passengers)	\$90.00	\$115.00
Speed Pass (available online only, recommended for peak nights)	\$5.00	n/a

*All prices plus applicable taxes & service fees, No cash accepted at gate, debit/credit only

7. How can I avoid long lines at the entrance?

Generally, weekdays are less busy than weekends, to avoid long lines please consider visiting Gift of Lights from Monday through Thursday. If you wish to visit on a weekend or during peak holiday times, we recommend purchasing a "Speed Pass" for only \$5. A Speed Pass will gain you entry through a priority access lane. Peak days are on calendar in blue.

8. Is there holiday music to listen to throughout the Tour?

Yes! Simply tune into Gift of Lights Radio at 103.3 FM.

9. Are there any other activities to do at Gift of Lights?

Yes! You are welcome to visit [Boston Pizza Kingpin Bowlounge](#) or [GameworX Arcade](#) at [FunworX](#). All of which are located at [Bingemans](#). For packages please visit the [Gift of Lights Website](#). Please check these facilities for hours of operation as they can differ from Gift of Lights.

10. Can I park and walk through Gift of Lights?

The drive thru is designed for you to enjoy the lights and displays from the comfort of your vehicle, walking is only permitted on our special walk only event nights on November 29, December 17 and January 3.

11. Walk Only Nights - November 29, December 17 & January 3

Keep checking our partners for each night. Driving though in vehicles will not be permitted on these dates. Tickets will be \$5.00 per person (3 yrs. and under are free), online only in advance. Children 3 and under will still require a ticket to account for them in your group.

New ticket process

Guests will purchase their tickets online. You will choose a specific date and time. This allows our guests to feel confident that we are providing appropriate physical distancing and allows us the opportunity to manage and control attendance levels as we are operating at a reduced capacity.

Are there rules?

- Please do not touch the light displays.
- Please keep 2M/6FT from guest that are not in your group.
- Guest are required to wear a face mask for Walk Only Nights in accordance with the Region of Waterloo By-law.

12. Will there be restrooms available, if needed?

Yes, restrooms will be available for your use at the entry point.

13. How long does it take to go the entire Gift of Lights experience?

Approximately 20 minutes but be prepared for longer visit on peak nights.

14. Can I pass other vehicles while going through Gift of Lights?

We ask that you be courteous of other vehicles around you and that you do not pass. We also ask that you do not exceed the speed limit of 10km/hr. Stopping is also not permitted anywhere throughout the displays **including at the tunnel.**

15. Are there any group rates available?

There are group rates available, please contact our Sales Representatives at 519-744-1555 or giftoflights@bingemans.com.

16. I am bringing a group on a bus; will I need to wait in line with the general public to enter?

No, we are pleased to offer buses a priority access lane to enter Gift of Lights.

17. Is Gift of Lights accessible?

Yes, as Gift of Lights is a drive-thru experience, visitors do not need to leave the comfort of their vehicles.

18. What else should I know to help make the most of our Gift of Lights experience?

Absolutely no alcohol is permitted while visiting Gift of Lights.

19. If I take some photos at Gift of Lights how can I share them?

We encourage you to share your experience on [Facebook](#), [Instagram](#) & [Twitter](#) with the hashtag #GiftofLightsKW.