

# Important Event Information

- Tickets must be purchased in advance. Tickets **WILL NOT** be available at the gate; a ticket is required to be admitted to The Gift of Lights
- Please **DO NOT** arrive more than 15 mins prior to your booked timeslot
- We are open rain, snow, or shine.
- For safety reasons, tickets will be scanned through your car window for a fully contactless experience (on your phone or print out)
- Please tune into **103.3FM** to listen to Holiday music while you drive thru the light display.
- You must remain in your vehicle at all times, no stopping or passing vehicles throughout the route.
- Please turn headlights off or down low while driving through to enjoy the lights
- Max speed is 5 KMs
- Please ensure your vehicle has enough gas to wait in line and to travel the show route
- Absolutely no alcohol is permitted while visiting.
- All ticket sales are final and non-refundable. Tickets are valid for one use only.
- Pre ordered Cookie boxes are picked up at the Holiday Treat Pick up, please follow signs.

## Frequently Asked Questions

### 1. What is Gift of Lights?

It is the largest drive thru Holiday Light Display in southern Ontario!

### 2. Where is Gift of Lights located?

Gift of Lights is located at Bingemans at 425 Bingemans Centre Dr. Kitchener, Ontario. Enter through the Camping Entrance.

### 3. Who would enjoy Gift of Lights?

Everyone! Gift of Lights is an experience for all ages, families, couples, group, and corporate events!

### 4. When is Gift of Lights open?



### 5. Is Gift of Lights open on holidays (such as Christmas Day, Boxing Day and New Year's Day)?

Yes, Gift of Lights is open on all holidays, please see above for hours.

## 6. What is the cost?

Please see below for our admission costs. Visit our website to see details and additional packages.

Admission	Online
Single Vehicle – Early bird until October 13	\$15.00
Single Vehicle	\$20.00/\$25.00
Van, Limo or Mini Bus (9-19 passengers)	\$35.00/\$45.00
Limo Bus or Bus (20+ Passengers)	\$90.00

\*All prices plus applicable taxes & service fees.

## 7. How can I avoid long lines at the entrance?

If you have purchased a ticket prior to November 2<sup>nd</sup> your ticket is valid for any night. If you have purchased a ticket on or before November 2<sup>nd</sup> then you must select a day and time for your visit. Please show up on your day and time specified on your ticket. If you do not have a specific day or time it is wise to choose a night that is not highlighted blue on the calendar. There will be lines on certain nights. Please prepare to show up with your patience, we will get you in to enjoy the lights.

## 8. Is there holiday music to listen to throughout the tour?

Yes! Simply tune into Gift of Lights Radio at 103.3 FM.

## 9. Are there any other activities to do at Gift of Lights?

Yes! You are welcome to visit [Boston Pizza Kinpin Bowlounge](#) or GameworX Arcade at [FunworX](#). All of which are located at [Bingemans](#). For packages please visit the [Gift of Lights Website](#). Please check these facilities for hours of operation as they can differ from gift of Lights. If planning a visit to Boston Pizza reservations are recommended.

## 10. Can I park and walk through Gift of Lights?

The drive thru is designed for you to enjoy the lights and displays from the comfort of your vehicle, walking is only permitted on our special walk only events nights on November 29, December 17 and January 3. Separate tickets are required for these nights.

## 11. Walk only Nights – November 29, December 17 & January 3

Bingemans is proud to partner with Family & children's Services, Grand River Hospital foundation and The Food Bank of Waterloo Region. 50% of all proceeds go towards each of these groups on their nights. Please visit the web site to purchase your timed ticket for these nights. \$5.00 per person (3 YRS and under are free but still need a ticket) Online only in advance.

### New Ticket Process

Guests will purchase their tickets online. You will choose a specific date and time. This allows our guests to feel confident that we are providing appropriate physical distancing and allows us the opportunity to manage and control attendance levels as we are operating at a reduced capacity.

### Walk only night rules

- Please stay on the path at all times
- Do not touch the light displays
- Please keep 2M/6FT from guests that are not in your group.
- Guests are required to wear a face mask for Walk Only Nights in accordance with the Provincial By-Law

**12. Will there be restrooms available, if needed?**

Yes, restrooms will be available for use at the entrance that are sanitized on a regular basis to keep everyone safe and healthy.

**13. How long does it take to go the entire Gift of Lights experience?**

Approximately 20 minutes but be prepared for longer visit on peak nights.

**14. Can I pass other vehicles while going through Gift of Lights?**

We ask that you be courteous of other vehicles around you and that you do not pass. We also ask that you do not exceed the speed limit of 5 Km/h. Stopping is also not permitted anywhere throughout the displays including at the light tunnels.

**15. Are there any group rates available?**

There are group rates available, please contact our sales Representatives at 519-744-1555 or [giftoflights@bingemans.com](mailto:giftoflights@bingemans.com)

**16. I am bringing a group on a bus: will I need to wait in line with the public to enter?**

No, we are please to offer buses a priority access lane to enter Gift of Lights.

**17. Is Gift of Lights accessible?**

Yes, as Gift of Lights is a drive-thru experience, visitors do not need to leave the comfort of their vehicles.

**18. What else should I know to help make the most of our Gift of Lights experience?**

Absolutely no alcohol is permitted while visiting Gift of Lights.

**19. If I take some photos at Gift of Lights how can I share them?**

We encourage you to share your experience on Facebook, Instagram & Twitter with the hashtag #GiftofLightsKW

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The Safety and security of our staff and guests is a priority at Bingemans. As such Bingemans has increased safety, cleaning/sanitizing and taken other measures to aid in preventing the spread of COVID-19 and other communicable viruses and diseases. Despite our increased efforts, due to the infectious nature of these viruses and diseases and the many patrons and guests visiting our facilities and venues or using our services, Bingemans cannot and does not guarantee that our facilities are virus free or that other patrons or guests will not be exposed to viruses and other communicable diseases from staff or any other patrons or guests. Accordingly, Bingemans assumes no liability in respect of the spread of any virus or infectious disease and all patrons and guests attending at any Bingemans facility or venue do so at their own risk.