

Frequently Asked Questions

1. What is Gift of Lights?

It is the largest drive thru Holiday Light Display in Southwestern Ontario!

2. Where is Gift of Lights located?

Gift of Lights is located at Bingemans at 425 Bingemans Centre Dr. Kitchener, Ontario. There is a special entrance off of Bingemans Centre Drive specifically for Gift of Lights.

3. Who would enjoy Gift of Lights?

Everyone! Gift of Lights is an experience for all ages, families, couples, groups, and corporate events!

4. When is Gift of Lights open?

Gift of Lights is open daily from November 16 to January 4, 2020:



- 5. Is Gift of Lights open on holidays (such as Christmas Day, Boxing Day and New Years Day)? Yes, Gift of Lights is open on all holidays, please see above for hours.
- 6. What is the cost?

 Please see below for our admission costs. Visit our website to see deals and additional packages.

Admission	Online	At the Gate
Single Vehicle (up to 8 passengers)	\$15.00	\$20.35
Van, Limo or Mini Bus (9-19 passengers)	\$35.00	\$50.00
Limo Bus or Bus (20+ passengers)	\$90.00	\$115.00
Speed Pass (available online only, recommended for peak nights)	\$5.00	n/a

7. How can I avoid long lines at the entrance?

Generally weekdays are less busy than weekends, to avoid long lines please consider visiting Gift of Lights from Monday through Thursday. If you wish to visit on a weekend or during peak holiday times (approximately December 14th to 27th) we recommend purchasing a "Speed Pass" for only \$5. A Speed Pass will gain you entry through a priority access lane.

8. Is there holiday music to listen to throughout the Tour?

Yes! Simply tune into Gift of Lights Radio at 103.3 FM.

9. Are there any other activities to do at Gift of Lights?

Yes, before and after visiting Gift of Lights you are welcome to visit <u>Boston Pizza Kingpin Bowlounge</u> or <u>FunworX Indoor Play Land</u>, GameworX Arcade or EscapeworX. All of which are located at Bingemans. For packages and details please visit the <u>Gift of Lights website</u>.

10. Can I park and walk through Gift of Lights?

The drive thru is designed for you to enjoy the lights and displays from the comfort of your vehicle, walking is only permitted on our special walk only event nights on December 1 and January 4.

11. What are the "Walk Only" Nights on December 1 and 4?

On December 1, in support of CHYM FM's Tree of Hope and January 4, in support of Grand River Hospital Foundation guests will be permitted to walk through Gift of Lights. Driving through in vehicles will not be permitted on these dates. Tickets will be \$15 online in advance and at the door for families of up to 8 people. Pets are welcome but MUST be on a leash and picked up after.

12. Will there be restrooms available, if needed?

Yes, restrooms will be available for your use at the entry point.

13. How long does it take to go the entire Gift of Lights experience?

Approximately 20 minutes.

14. Can I pass other vehicles while going through Gift of Lights?

We ask that you be courteous of other vehicles around you and that you do not pass. We also ask that you do not exceed the speed limit of 10km/hr. Stopping is also not permitted anywhere throughout the displays including at the tunnel.

15. Are there any group rates available?

There are group rates available, please contact our Sales Representatives at 519-744-1555 or giftoflights@bingemans.com.

16. I am bringing a group on a bus, will I need to wait in line with the general public to enter?

No, we are pleased to offer buses a priority access lane to enter Gift of Lights.

17. Is Gift of Lights accessible?

Yes, as Gift of Lights is a drive-thru experience, visitors do not need to leave the comfort of their vehicles.

18. What else should I know to help make the most of our Gift of Lights experience?

Absolutely no alcohol is permitted while visiting Gift of Lights.

19. If I take some photos at Gift of Lights how can I share them?

We encourage you to share your experience on <u>Facebook</u>, <u>Instagram</u> & <u>Twitter</u> with the hashtag #GiftofLightsKW.